N-ABLE™

Save Time and Protect Your Customers

Introduction to Integrated Endpoint Detection and Response in N-central

Security threats multiply and morph daily. Once a new threat is resolved, cybercriminals find another angle to exploit. Customers expect you to stay on top of these threats—and keep them protected.

The N-able™ N-central® remote monitoring and management solution includes an integrated Endpoint Detection and Response (EDR) feature, powered by SentinelOne®. This means you can easily roll out, configure, and monitor endpoint protection, quickly contain threats and minimize customer downtime.

Q. What is EDR?

Unlike traditional antivirus, EDR offers continuous monitoring, collects and stores data, and uses behavioral AI to detect threats. If a threat is found on a device, the EDR agent can automatically quarantine the threat to contain it AND reverse the effects of the attack by rolling back to a healthy version (Windows® OS only). It can also provide valuable data for further analysis.

Q. Why adopt integrated EDR?

EDR can help take your security services—and your MSP—to the next level.

- Protect your customers with enterprise-grade security

- Help generate additional recurring revenue

- Gain visibility and insights into attacks

- Remediate issues quickly and reduce churn

- Provide peace of mind with advanced threat protection

Q. What does integrated mean?

Our EDR console is embedded into our N-central solution to make your job easier.

You can use N-central and its automation features to:

- Deploy and update the latest EDR agent versions for Windows and macOS® devices using N-central rules

- Quickly configure EDR policies, exclusions, and other settings

- Leverage PSA workflows to manage EDR alerts, including notification of device infections

- Analyze active threats and resolve issues fast from a single console

- Manage EDR licenses through N-central license usage report

Q. Are there any limitations?

- If you have multiple N-central servers, please contact support before activating EDR.

- You can only deploy integrated EDR to N-central managed devices.

- At this time, integrated EDR does not support Linux® devices.

We are committed to making the EDR experience with N-central nothing short of world-class. This is just the beginning of that journey.

Q. How can I request a trial?

If you already have N-central, you can activate a 30-day trial of integrated EDR from within release 12.3; just follow these simple steps:

1. Upgrade to N-central 12.3
2. Expand the integration menu in the left navigation
3. Select "Integration management"
4. Click "Activate"
5. Create your EDR policies
6. Deploy EDR through N-central

Note: We recommend testing EDR in a nonproduction environment—configuring policies to use DETECT mode during testing—before deploying widely.

About N-able

N-able empowers managed services providers (MSPs) to help small and medium enterprises navigate the digital evolution. With a flexible technology platform and powerful integrations, we make it easy for MSPs to monitor, manage, and protect their end customer systems, data, and networks. Our growing portfolio of security, automation, and backup and recovery solutions is built for IT services management professionals. N-able simplifies complex ecosystems and enables customers to solve their most pressing challenges. We provide extensive, proactive support—through enriching partner programs, hands-on training, and growth resources—to help MSPs deliver exceptional value and achieve success at scale.

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If you have questions or need support, please contact your sales rep or visit success.N-able.com.