solarwinds
msp

SolarWinds RMM
Start fast. Grow when you're ready.

SolarWinds® RMM is a cloud-based IT solution designed to make it easy for you to support and protect your customers—from day one. Get up and running fast with dashboards and alerts, built-in remote access, patching, automation, security features, and more. And when you're ready, RMM can help you grow your business and expand your offerings effortlessly with additional security layers and add-on services.

Sometimes it feels like MSP stands for "many shifting priorities." Between keeping clients safe and productive, managing a profitable business, and growing your customer base—the work never stops and time is in short supply. Taking weeks (or months) to implement a new solution isn't simply inconvenient, it's unacceptable.

SolarWinds RMM platform provides an easy-to-use, single unified dashboard that is typically up and running in minutes to help provide everything you need to efficiently secure, maintain, and improve all things IT.

Get started fast with built-in monitoring templates and device checks right out of the box. Clear dashboards and alerts help you focus on key issues and troubleshoot quickly. Easily set patch management policies to automate your patching process, customize patches for certain devices, or manually approve or deny patches. Create scripts to automate your repetitive tasks with our drag-and-drop interface. Finally, remote access and security features help you support and protect customers from day one.

When you're ready, grow your business with additional security layers and add-on services to expand your offering.

KEY BENEFITS

» NEW! Integrated Endpoint Detection and Response

» Get up and running—typically within minutes

» No contracts or minimum commitments

» Easy-to-use with little to no learning curve

» 100% Cloud-based—no software to install or maintain

» Monitor all your devices from one dashboard

» Easily automate routine and repetitive tasks—no scripting experience required

» Simple, powerful patch management

» Built-in remote access for easy troubleshooting

» Onboard new customers and devices quickly

» Find issues fast with monitoring and active issues dashboards

» Add integrated features as your services expand

» Analyze network traffic to spot bottlenecks

» Free onboarding assistance and 24/7 support

» Boost your skills with business and technical courses at the MSP Institute—at no additional cost

» Dive into training, community forums, and more at the SW MSP Customer Success Center

FEATURES AT A GLANCE

100% cloud/SaaS model

» No need to install or maintain software Receive updates automatically

Cross-platform support

» Deliver the highest levels of service to your Windows®, Mac®, and Linux® user communities

Patch management

» Keep all your software up to date in a highly automated fashion for streamlined IT maintenance

Automation and scripting

» Create scripts to automate routine tasks using a simple drag-and-drop interface—no need to learn a scripting language or write a line of code

Remote access

» Resolve tickets faster by repairing any workstation or server without leaving your desk

Reporting

» Generate the reports you need to make better decisions and demonstrate the value of your work

Remote monitoring

» Easily monitor workstations, servers, network devices, and mobile from within a unified dashboard

Network discovery

» Identify new devices as they come onto the network and bring them under management with a single click

INTEGRATED FEATURES

Endpoint Detection and Response

» Prevent, detect, and respond to ever-changing threats— and recover quickly when ransomware or other exploits strike

Managed antivirus

» Leverage an antivirus solution that employs near-perfect malware protection

Web protection

» Safeguard users from visiting malicious websites that could harm your network and devices

Backup and recovery

» Back up files faster and (in the event of a disaster) restore full systems, typically within minutes

Mobile device management

» Monitor, maintain, and keep track of company and employee-owned (BYOD) mobile devices

Ticketing

» Integrate with PSA solutions and improve efficiency by managing tickets from SolarWinds RMM to supported PSAs

Risk intelligence

» Identify sensitive, hard-to-find data and calculate the risk of a data breach in monetary value

Email security

» Leverage best-in-class email security, continuity, and archiving

NetPath™

» Monitor the connectivity of your end users to their most critical cloud, on-premises, or hybrid applications

Password and documentation management

» Efficient, encrypted password and credential management